



## QUALITY BRAINS MANAGEMENT

### Audit Report

<b>Date</b> 18.04.2024	
<b>Organization Name :</b>	<b>SHRI BHAIRAVNATH SHIKSHAN PRASARAK MANDAL'S SHRI BHIMASHANKAR B.ED. COLLEGE</b>
<b>Address : Office&amp; Work</b>	LANDEWADI (CHINCHODI), TAL-AMBEGAON, PUNE - 410503 MAHARASHTRA, INDIA
<b>Location &amp; Shift Audited :</b>	Audited at Above Location in General Shift.
<b>Audit Date(s) / Duration :</b>	16.04.2024 & 17.04...2024
<b>Standard(s) :</b>	ISO 9001:2015
<b>Scope :</b>	TEACHER EDUCATION INSTITUTE (TEI) - B.ED. (BACHELOR OF EDUCATION), SETTING ACADEMIC AND PROFESSIONAL EXCELLENCE
<b>Conclusion on Scope Capability :</b>	Scope verified with respective to Education system, Management, Process and organization found capable to fulfill the scope.
<b>Exclusions</b>	-----
<b>Outsource Process</b>	----
<b>Special Process ( if Any )</b>	Nil
<b>SIC/NACE/EA Code</b>	12
<b>Statutory and Regulatory Requirements:</b>	Verified
<b>Customer Property :</b>	Nil
<b>Context of the Organisation</b>	The organization has determined external and internal issues, the interested parties and needs of interested parties that are relevant to its purpose and its strategic direction and that affect its ability to achieve the intended result(s) of its quality management The organization has identified External providers, Customer, Statutory and regulatory body as their interested parties.
<b>Leadership</b>	Top Management has demonstrated leadership and commitment with respect to the quality management system through Business plan for 2023-24, Quality policy, Quality Objectives, focus on customer, planning and providing resources needed. The organization has defined the responsibilities and authorities for all level and communicated. Top management is participating in Management review meeting which is being conducted once in yearly.
<b>Risk &amp; Opportunity &amp; Change Control</b>	The organization has implemented system for risk analysis and opportunity identification in all QMS processes. The organization has considered the probability and severity of each risk and has initiated action plan for eliminating & reducing the risk level. The organization periodically reviews the actions taken and impact of the actions related to risk & opportunities and details are recorded in Risk register.
<b>Resource Management</b>	The organization determined and provided the resources needed for the establishment, implementation, maintenance and continual improvement of the quality management system.



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<b>Monitoring &amp; Measuring Resources</b>	The organization has documented the Monitoring and measuring resources available in Master list of monitoring.
<b>Competence - Human Resource Development &amp; Training</b>	Responsibilities, authority and requirements on the competence/Skill of the personnel are stated in the organization, clarified to the relevant employee, realized and recorded. Organisational knowledge gained through Internal Sources like experience are discussed with employees and made available to all, Results of improvement in processes, products, Lessons learned from Successful & Unsuccessful Projects. Training plan and Records verified
<b>Customer Related Process ( Marketing, Order Review, Customer Satisfaction &amp; Complaints handling)</b>	The organisation has developed method for taking Customer complaints & their feedback and where required corrective actions are taken. All new enquiries are recorded in enquiry register. Feasibility review of any new enquiry is carried out through feasibility review check list. Contract review is done. The result of review is recorded in order register. Organisation has developed the method for customer communication
<b>Externally provided Product, Process &amp; Service ( Purchase &amp; Subcontracting)</b>	The organization has implemented into the practice the methods for selection, approval and Re-evaluation of external providers. Purchase information which includes the product specification, delivery requirements, inspection requirement communicated through Purchase Order. Management process is verified for process & management.
<b>Planning, Operation &amp; Control</b>	The organization has implemented the management system related to planning, operation & Control effectively. Daily review meeting is carried out. The organization has stated and implemented in the practice and methods for the quality education. Quality plan for incoming, in process and final inspection are in place. The organization has stated and implemented into the practice the methods for monitoring and Processes. Acceptance criteria defined
<b>Design and Development</b>	This clause is excluded because the company is not involving any design & development process.
<b>Documented information</b>	The organisation has maintained and retained the documented information required to effectively implement and maintain the quality management systems. Changes in documented information is controlled through document change note.
<b>Identification &amp; Traceability</b>	Identification of all areas and Finished carried out. Traceability till every stage evident.
<b>Stores</b>	Inventory Monitoring maintained in soft
<b>Control on Non Conforming Products</b>	In House NC Monitoring carried out month wise. CAPA for the same.
<b>Deviations from Audit Plan / Issues Impacting Programme</b>	No Deviation found from Audit Plan; Audit is being conducted as per Plan
<b>Changes since Last Audit</b>	No changes in last audit



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<b>Representative Interviewed - Function / Process Audited</b>	<b>Dr. Choudhary Sanjay Shrirangrao</b> <b>Prof. Choudhary Shamal Sanjay</b>	
<b>Non Conformities Raised During Audit</b>	NO NC Raised during Surveillance Audit.	
<b>Process / Function</b>	<b>ISO Clause</b>	<b>Brief Description of NC</b>
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<b>Verification of Previous Non Conformities</b>	No NC Found in Inital audit.	
<b>Internal Audit &amp; Management Review Process</b>	Internal Audit & Management Review is being done at yearly basic Verified and found adequate and Effective.	
<b>Positive Findings</b>	Top Management Commitment, Well equipped resources, Competent Manpower, Good Housekeeping, Effective control over processes	
<b>Effectiveness of Management System Implementation</b>	Implementation and maintaining the Quality Management System found to be effective	
<b>Conclusion / Meeting Audit Objectives</b>	Organization has Maintained the Quality Management System as per ISO 9001:2015 standard and found to be adequate. Staff/workers and support staff observed skilled & competent. Audit is successfully conducted meeting all its objectives	
<b>Recommendation</b>	As there are NO NC was found during the Surveillance Audit, after successful submitted the CAR Report, all NC found closed. Auditor has recommended for Continuing the Certification.	

#### Distribution:

Client:

**SHRI BHAIKAVNATH SHIKSHAN PRASARAK MANDAL'S SHRI BHIMASHANKAR B.ED. COLLEGE**

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*Proprietor*  
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